

Gulf Coast Integrative Health
1800 Government Street
Ocean Springs, MS 39564
228-351-5833



October 20, 2025

Subject: Important Notice Regarding Family Medicine Clinic Closure

Dear Valued Patient,

We are writing to inform you that the **Family Medicine division of Gulf Coast Integrative Health will be permanently closed as of November 20, 2025**. This decision was made after careful consideration, and we remain committed to ensuring a smooth transition for your ongoing healthcare needs.

Please note that our Behavioral Health services will continue to operate without interruption at the same location. **If you are currently receiving behavioral health care, your appointments and treatment plans will remain unchanged.**

What You Need to Know

- **Medical Records Access:** You have the right to request a copy of your medical records or have them transferred to another provider. To do so, please contact our office at 228-351-5833 or osadmin@gulfcoastih.com. We will process all requests promptly in accordance with HIPAA and Mississippi healthcare privacy laws.
- **Continuity of Care:** If you are under active treatment, we strongly encourage you to establish care with a new primary care provider before November 20. We are happy to assist with referrals or provide documentation to support your transition.
- **Prescription Refills:** Please ensure that any necessary prescription refills are requested before the closure date. After November 20, our Family Medicine providers will no longer be available to authorize refills.
- **Insurance and Billing:** Services rendered before November 20 will be billed as usual. If you have questions regarding your account, please contact our billing department.

Regulatory Compliance

This notice is provided in accordance with Mississippi State Department of Health Rule 41.5.1, which requires a **30-day notification period for closure of service lines**. We are also complying with federal HIPAA regulations to ensure the privacy and security of your health information.

We understand that changes in your healthcare can be challenging, and we are here to support you through this transition. Thank you for trusting us with your care.

Warm regards,

Shane Richardson

Executive Vice President
Gulf Coast Integrative Health